

Welcome to our Specialty Practice!

We are a part of your Patient-Centered Medical Home - Neighborhood

We are partnering with your Primary Care Physician (PCP) to build your Patient Centered Medical Home.

We share the PCP's commitment to effectively and efficiently co-manage your care over-time.

As your Specialist, we will be sharing limited or long-term management (depending on the nature and impact) of your condition and provide advice, guidance and periodic follow-up until the crisis or treatment has been stabilized or completed.

You may notice that our office will be:

- Communicating with your PCP by providing timely written reports on our consultations with you to them.
- Notifying your PCP of referrals needed for other Specialties.
- Assisting you with providing future scheduled appointments and treatment plans.

We trust you, our patient, to:

- Visit your PCP on an annual basis for all preventive services
- Keep your appointments as scheduled, or call and let us know when you cannot
- Learn about your insurance, so you know what it covers
- Learn about wellness and how to prevent disease
- Seek the advice of your PCP before you see other physicians.
- Follow the care plan that is agreed upon-or let us know why you cannot so that we can try to help, or change the plan

COMMUNITY SERVICES

Ask us for further assistance

CALL OR GOOGLE 211

BE CONNECTED WITH A REFERRAL HOTLINE THAT CAN CONNECT YOU WITH NON-PROFIT AGENCIES IN THE AREA NEEDS (I.E., UTILITIES, HOUSING, HEALTH INSURANCE, FOOD, DIAPERS, ETC.)

PLEASE ASK OUR STAFF FOR INFORMATION PERTAINING TO YOUR SPECIFIC NEEDS.

A Patient-Centered Medical Home (PCMH) is a system of care in which a team of health professionals' work together to provide all of your health care needs. You, the patient, are the most important part of a patient-centered medical home. When you take an active role in your health and work closely with us, you can be sure that you're getting the care you need.

AFTER HOURS CARE

IF YOU HAVE CHIROPRACTIC CARE NEEDS AFTER-HOURS, PLEASE CONTACT US BY CALLING 248-760-7379. OTHERWISE CONTACT YOUR PRIMARY CARE/FAMILY PHYSICIAN TO GUIDE YOUR CARE TO THE NEAREST URGENT CARE CENTER OR FOR ADVICE PERTAINING TO YOUR HEALTH SITUATION.

TEST RESULTS

PLEASE USE TEST FACILITIES THAT WE SUGGEST TO ENSURE BETTER COMMUNICATION.

Comprehensive Quality of Care

**PLEASE BE AWARE:
IN THE COURSE OF PROVIDING YOUR CARE,
YOUR HEALTH CARE INFORMATION MAY BE SHARED
AMONG OTHER PROVIDERS INVOLVED IN YOUR CARE, AS
APPROPRIATE.**

PATIENT WEB-PORTAL

**WE HAVE A PATIENT PORTAL THAT SUPPORTS TWO-WAY,
SECURE & COMPLIANT COMMUNICATION.**

**IF YOU WOULD LIKE TO ACCESS YOUR MEDICAL
INFORMATION, PLEASE ASK US HOW TO
DO SO.**

PRACTICE HOURS

Monday – Wednesday – Friday
9:30am to 1:00pm and 3:00pm to 6:30pm
Saturday by appointment only

**Charles M. Gilcher D.C., P.C.
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